



ALEX BOELEN

CONTACTS



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EDUCATION



**THE ART INSTITUTE
OF PORTLAND**

INTERACTIVE MEDIA DESIGN | 2003-2006



**SOUTHERN OREGON
UNIVERSITY**

FINE ARTS | 2001-2003

SKILLSET



ADOBE SUITE



MICROSOFT OFFICE SUITE



AUDIO & VIDEO SUPPORT



IT SUPPORT

PROFILE SUMMARY

My passion for technology and the arts led me from fine arts to graphic design. Since March 2020, I've served as Communications and Technology Manager at Waverley Country Club in Portland, Oregon, where I direct all club communications, design graphics for tournaments and promotions, produce the monthly newsletter, manage the website and mobile app, and serve as the club's unofficial photographer. I also provide comprehensive IT support for all club systems and member devices. My love for golf makes the club industry particularly rewarding. For three years, I've been Communications Coordinator for the Oregon Chapter CMAA. This role draws on over 15 years of technology experience, including six years as an Apple mobile technician and four years as Lead Technician at Circuit City. I'm dedicated to enhancing member engagement through innovative communication and reliable technology solutions.

WORK EXPERIENCE

WAVERLEY COUNTRY CLUB

COMMUNICATIONS AND TECHNOLOGY MANAGER | 2020-PRESENT

As Communications and Technology Manager my responsibilities include developing and executing marketing communications strategies, designing promotional materials and newsletters, and maintaining the club's website and mobile application. I also serve as the primary IT support resource for staff and manage all audiovisual equipment and technical requirements for club events, ensuring seamless technology integration across all member and operational activities.

APPLE

TECHNICIAN | 2007-2013

As a Technician, I provided expert technical support and customer service to Apple customers, conducting hardware diagnostics and repairs across mobile devices, laptops, and desktop computers. I delivered personalized product training and comprehensive troubleshooting solutions while ensuring exceptional customer experiences aligned with Apple's service standards.

CIRCUIT CITY

LEAD TECHNICIAN | 2003-2007

As Lead Technician at Circuit City, I supervised the technical support operations and led a team of five technicians. I provided leadership and guidance while overseeing hardware repairs, system troubleshooting, and equipment installations, ensuring quality service delivery and team performance standards.